

Approved Case Manager (LTCS) update

Work on processing the applications to become an Approved Case Manager (LTCS) continues and nears completion. The Authority appreciates your patience as we process the 170 applications.

The audit team has completed the audits of nominated participant files for the current case management providers and the applications for both “new” and “current” case managers are now being assessed by the Evaluation Committee according to the mandatory evaluation criteria. It is anticipated that applicants will be notified of the outcome of their application by mail by May 2012.

Work has commenced on the Case Manager Finder, the database of approved case managers that will be available on the Authority’s website. The Case Manager Finder tool is closely aligned to the Attendant Care Finder, and is currently undergoing testing. Case Managers and case management services will be contacted for additional information for the data base as required.

The audits have provided a unique opportunity to gather data on case management service provider training needs and Lifetime Care and Support Authority service development needs which will help inform the content of workshops, forums and training strategies for approved case management providers and Authority staff. A Case Manager Extranet will be established for information dissemination and the Authority is continuing investigation of options within information and communication technology to enable access to training by case management providers across NSW.

List of FIM™ and WeeFIM® service providers: update of details

Many service providers will be aware that the Authority has a list of service providers who are willing to do FIM™ and WeeFIM® assessments for the Authority and any external stakeholders such as CTP insurers on our website. The list includes some of the Authority’s ‘approved assessors’ as well as other service providers who have elected to place their contact details on the list.

The list of FIM and WeeFIM Service Providers, and the Authority’s score sheets for FIM and WeeFIM, are available on the Authority’s website at: http://www.lifetimecare.nsw.gov.au/FIM_WeeFIM.aspx.

The Authority is in the process of updating the information on this list. If you are on the list please click here to contact [Liliana Torresan via email](#) to advise:

- if your details are correct or
- update details if required or
- provide your details if you would like to be added to the list.

The Authority does not maintain a list of FIM and WeeFIM credentialed service providers in NSW. It is the responsibility of the service provider to maintain their credentialed status. If you have queries about FIM training or credentialing, contact the Australasian Rehabilitation Outcomes Centre (AROC) who is the licence holder for the FIM and WeeFIM assessment tools. The contact details for AROC’s training and resources coordinator is available at <http://ahsri.uow.edu.au/aroc/fimcontactdetails/index.html>

If there are further queries about this list, please click here to contact [Jane Baker via email](#) or phone on (02) 9394 1360.

Continence Update

The Authority purchases continence consumables and equipment from Brightsky Australia. The 'Continence and Consumables Request Form' and the 'Instructions for completing the Continence and Consumable Equipment Prescription and Order Form' are both available on our website at http://www.lifetimecare.nsw.gov.au/Forms_to_request_services.aspx. Prescribers should refer to both documents when submitting a continence and consumable request.

To be able to submit an order/request for continence and consumables for a participant, there are minimum qualifications. A service provider must be an Registered Nurse with additional relevant qualifications in continence, for example:

- Accredited Nurse Continence Advisers Course
- Accredited Spinal Injuries Course
- Accredited Stoma Therapy Course
- Accredited Rehabilitation Course

Or, the Registered Nurse must have attended a NSW/Enable/similar approved short course in catheter management and had 1 year's experience in catheter assessments and management (including ordering of catheter equipment).

This means that a case manager cannot submit a request for continence and consumables products unless they are a Registered Nurse with the above qualifications. If you are having difficulty arranging an assessment with an appropriately qualified Registered Nurse to prescribe continence and consumables products for a participant, please click here to contact [Helen Truscott via email](#) or by phone on (02) 9394 1324.

BeBright Study Series 2012

BrightSky is conducting clinical workshops in the BeBright Study Series on clinical management strategies in relation to product usage for management of continence and wound care. They are designed to help clinicians navigate the many products on the market and help them find the clinically most appropriate product for an individual client. The workshops are conducted by Brightsky's specialist clinical team and consulting clinicians. The workshops attract Royal College of Nursing Australia's Continuing Nurse Education points as part of the Lifelong Learning Program. Industry trade displays from leading manufacturers will offer attendees access to the latest product updates and innovations.

Three workshops are scheduled in Sydney:

- General Continence Assessment
Tuesday 29th May 2012 (9am – 5pm)
Cost: \$95
- Product Application for Continence
Tuesday 24th July 2012 (8:45am – 12pm)
Cost: \$65 (or \$95 for 2 half day workshops)
- Product Application for Wound Care
Tuesday 24th July 2012 (1pm – 5pm)
Cost: \$65 (or \$95 for 2 half day workshops).

Workshops are being held in Sydney, Melbourne, Brisbane and Perth. Further information on the workshops is available at http://www.brightsky.com.au/Clinical_Education/BeBright_Study_Series_2012.aspx#. Contact BrightSky Australia to register for the workshop, on 1300 88 66 01 or by email bebright@brightsky.com.au.

Workshop reminders

The WeeFim workshop that was scheduled for Friday 23 March 2012 in Newcastle has been rescheduled. The workshop will now be held on:

- Friday 11 May 2012 at the Sydney Lifetime Care and Support Authority office and will be video linked to the Newcastle Lifetime Care and Support Authority office.

Our next Introduction to the Scheme workshop is scheduled for:

- Monday 28 May 2012 at the Sydney Lifetime Care and Support Authority office.

Further information is available on our website http://www.lifetimecare.nsw.gov.au/Training_and_Workshops.aspx including information on each course content, time, venue location and how to register.

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