

### 2014 Service provider training calendar

The Authority's service provider training calendar for 2014 is now available. The summary of all the dates and sessions is below. For further information on the content and details for each workshop, and to register your interest in attending please see our [website](#). If you have any training enquiries, please email [Applications](#).

Workshop	Date	Venue
Introduction to the Scheme & Case Management in the Scheme	Tuesday 18 <sup>th</sup> March 2014	Parramatta LTCSA training rooms
Care Needs Review in the Scheme & CANS	Wednesday 19 <sup>th</sup> March 2014	Parramatta LTCSA training rooms
Introduction to the Scheme & Case Management in the Scheme	Monday 23 <sup>rd</sup> June 2014	Sydney LTCSA training rooms
Care Needs Review in the Scheme & CANS	Tuesday 24 <sup>th</sup> June 2014	Sydney LTCSA training rooms
Introduction to the Scheme & Case Management in the Scheme	Wednesday 27 <sup>th</sup> August 2014	Newcastle LTCSA training rooms
Care Needs Review in the Scheme NB there is no CANS with these sessions	Thursday 28 <sup>th</sup> August 2014	Newcastle LTCSA training rooms
Introduction to the Scheme & Case Management in the Scheme	Tuesday 28 <sup>th</sup> October 2014	Sydney LTCSA training rooms
Care Needs Review in the Scheme & CANS	Wednesday 29 <sup>th</sup> October 2014	Sydney LTCSA training rooms
Goal training	Friday 28 <sup>th</sup> March 2014	Level 9, 383 Kent St, Sydney
Goal training	Thursday 19 <sup>th</sup> June 2014	Level 9, 383 Kent St, Sydney
PCANS-2	Friday 7 <sup>th</sup> March 2014	Hosted at the BIRP Forum at Liverpool Hospital
PCANS-2	Thursday 8 <sup>th</sup> May 2014	Sydney LTCSA training rooms
PCANS-2	Wednesday 4 <sup>th</sup> June 2014	Newcastle LTCSA training rooms
FIM	Tuesday 29 <sup>th</sup> April 2014	Sydney LTCSA training rooms
FIM	Monday 28 <sup>th</sup> July 2014	Parramatta LTCSA training rooms
FIM	Wednesday 22 <sup>nd</sup> October 2014	Newcastle LTCSA training rooms
WeeFIM	Monday 21 <sup>st</sup> July 2014	Sydney LTCSA training rooms

### 2012-2013 Annual Report

The Authority's annual report for 2012-2013 is available on our [website](#). We had a busy year with various programs and projects such as the continuation of the In-Voc inpatient spinal cord injury project, TBI vocational participation project, Goal Training Project, the continuation and expansion of the Approved Case Manager Program, and ongoing comprehensive service provider training. Take the time to have a read, and you will also be able to get some interesting statistics and information on participant numbers in the Scheme; the participant profile (age, injury type, locations); scheme expenditure; and grants funded by the Authority.

## Goal Training Project and further Goal Training Workshops

In 2013 the Lifetime Care and Support Authority, the Motor Accidents Authority NSW (MAA) and WorkCover Authority NSW collaborated with the ACI Brain Injury Rehabilitation Directorate (ACI/BIRD) to run a series of goal training workshops for insurers, funders and service providers which were very well received.

The outcomes of the project, feedback from the workshops and the recommendations for ongoing implementation of the goal training approach are outlined in the project report which is now available on the Authority's [website](#).

All of the resources developed for the workshops are available for download on the [ACI TBI Staff Training website](#). These resources are copyright and may be used with acknowledgement of the source.

### Goal Training Workshops in 2014

The Authority is continuing to collaborate with the MAA and is pleased to advise that two workshops are scheduled for **Friday 28th March and Thursday 19th June in Sydney CBD**. Information on the workshops is available on both the [LTCS](#) and [MAA](#) websites.

### Registration process

The MAA will be taking registrations for these workshops. To register your interest, see their [Workshops & Seminars](#) webpage. Please register your interest for either workshop date and keep the date free in your calendar. You will receive a confirmation or wait list notification via email at least 2 weeks before the workshop date.

### Allocation of places in the workshop

The feedback from the goal training project was that the inclusion of a mix of insurer and funder staff and service providers in workshops was valuable in sharing information about goal setting and requesting services, so this mixed audience approach will also be implemented for these workshops. To ensure there is a balance of the different groups, we may not be able to accommodate all interested parties. We appreciate your understanding of the complexity of the allocation process. A wait list will be established and further workshops will be scheduled for 2014.

### Goal setting and changes to community living planning

The Authority is currently reviewing how we approach community living planning with participants, including a focus on setting participant focussed goals. The goal training workshops will be valuable for service providers to improve your understanding on the role of goal setting, how to work collaboratively with participants to develop participant focussed goals, and how to incorporate these into plans. We will provide further updates on the changes to community living planning in the next few months in E-News.

## Shine Newsletter and plans for Participant Reference Group

The latest edition of Shine, our participant newsletter is now available on the [website](#). You will see in Shine that the Authority is establishing a Participant Reference Group. The group will meet with the General Manager Don Ferguson 3-4 times per year to give feedback about the Scheme, and to discuss policy, system changes and ideas to help improve services to participants. If you know of any participants who may be interested in being involved, please ask them to contact Liza Maclean on 1300 738 586.

## Chronic Pain and Spinal Cord Injury Project Update

The NSW Agency for Clinical Innovation (ACI) Pain Network and State Spinal Cord Service have now completed the consultation phase of the Chronic Pain and Spinal Cord Injury Project. Extensive consultation with a range of consumers and clinicians occurred via consumer focus groups, online surveys and interviews, and they would like to take the opportunity to thank all who participated. Two reports summarising the Consumer and Clinical Needs Analysis are now available on the ACI [website](#).

The next phases of the project include developing online SCI Pain resources and further work on the service model for the SCI pain clinic at Greenwich Hospital. In March – April 2014 there will be SCI Pain focus groups which will be advertised via email to LTCS approved Case Managers in the near future. These will be a great opportunity to have input into the design of the resources. For further information on this project, contact [Lyndall Katte](#) at ACI.

## About the E-News

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