



NEW SOUTH WALES
BAR ASSOCIATION

Handling Grievances in Chambers

Presented by:

Jane Seymour

Chair:

Jane Needham SC

**NSW Bar Association
Common Room**

**5.15pm Thursday 23 July
2015**

**1.5 HOUR SEMINAR
1.5 CPD POINTS IN THE
MANAGEMENT STRAND**

The Best Practice Guideline on grievance handling was approved by Bar Council on 19 June 2014 for adoption by individual chambers/floors of the private Bar. The Association has arranged for Jane Seymour, an external specialist, to provide training on how to handle complaints in Chambers.

This session is open to everyone interested in improving the way that complaints are handled on their floor, not just to those floors who have adopted the guidelines. Floors that have adopted the guidelines are strongly encouraged to attend.

This seminar has been organised by the Association's Equal Opportunity Committee.

**THIS SEMINAR IS OPEN TO MEMBERS OF THE NSW
BAR ASSOCIATION**

REGISTRATION IS NOT REQUIRED

For more information, please contact Bali Kaur
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cpd Continuing Professional Development