

Consultation Paper: eligibility criteria for amputations

The Authority has prepared a Consultation Paper raising issues for consideration relating to the eligibility criteria for amputations. This is part of a revision of Part 1 of the LTCS Guidelines, specifically the eligibility criteria for participation in the Scheme for participants with multiple amputations. Any changes intend to resolve ambiguity in the wording of the current criteria and specify clearly the types of amputations that are eligible for the Scheme.

The Authority is interested in the views of stakeholders on these issues and has framed various questions in the Consultation Paper for consideration and comment, including an option for the new eligibility criteria for amputations. The Authority hopes to receive submissions on the issues raised in the Consultation Paper to assist with finalising the eligibility criteria for amputations. Stakeholders will then have opportunity to provide comment on the draft Guideline before it is gazetted.

The Consultation Paper is now available on the website, as a PDF document under 'Highlights', via the following link www.lifetimecare.nsw.gov.au and the Authority invites all interested stakeholders to provide feedback. Submissions on the Paper can be to Suzanne Lulham via email slulham@lifetimecare.nsw.gov.au or mail to Suzanne Lulham, Director Service Delivery, Lifetime Care and Support Authority, Level 24, 580 George St, Sydney NSW 2000 by close of business on **Friday 13 May 2011**.

LTCS Workshops in Goulburn and Albury

The Authority will be running workshops in **Goulburn on Thursday 5 May 2011** and in **Albury on Monday 27 June 2011** for all current service providers and case managers and those who are interested in becoming a service provider for participants in the Scheme.

The workshops will cover:

- current profile and future directions of case management in the Lifetime Care and Support Scheme;
- definition, expectations and models of case management in the Scheme;
- role of a case manager and service provider in the Scheme;
- avoiding the pitfalls of case management; and
- practical session on completing the LTCS forms- understanding the LTCS request requirements and how the LTCS Guidelines are applied to decision making.

The Goulburn workshop will be held at the Bourke Street Health Service Staff Education Room, 234 Bourke Street, Goulburn. Registration is at 8.45am with a 9.00am start and the workshop will run until 3.30pm. If you are interested in attending this workshop, email [Applications](#) and provide information on the name, venue and date of the workshop that you are interested in attending along with your details. There is no cost to attend this workshop. The Authority will confirm your place and workshop details approximately 2 weeks before the scheduled date.

The Albury Workshop will be held at the Country Comfort Hotel, Albury. Registration is at 10.00am with a 10.30am start and the workshop will run until 4.00pm. If you are interested in attending this workshop, email [Applications](#) and provide information on the name, venue and date of the workshop that you are interested in attending along with your details. There is no cost to attend this workshop. The Authority will confirm your place and workshop details approximately 2 weeks before the scheduled date.

Spinal Cord Injury and Red Flag management workshop

The Statewide Spinal Outreach Service will run an interactive workshop presenting an evidence based model for cost effective risk management of people with spinal cord injury in the community. The workshop will expand the concept of 'red flag management'.

The workshop will be hosted by the Authority and will be held on **Wednesday 27 July 2011** for LTCS staff and service providers of participants with spinal cord injuries. The workshop will run from 10.30am for registration with an 11.00am start and will run until 2.30pm. Lunch will be provided. The workshop will be held at the Sydney LTCS offices, Level 24, 580 George Street Sydney.

If you are interested in attending this workshop, click here to email [Applications](#) and provide information on the name, venue and date of the workshop that you are interested in attending along with your details. There is no cost to attend this workshop. The Authority will confirm your place and workshop details approximately 2 weeks before the scheduled date.

Case Management – Case Studies Workshop

In response to the feedback received by Sydney-based providers to the Case Management forums run in late 2010, the Authority is offering to run some half day workshops for case managers of our participants. There will be no formal presentations at these workshops, but rather an opportunity to explore the application of case management within the LTCS Scheme using case studies, sample Community Living Plans and the application of reasonable and necessary decision making about requests for treatment, rehabilitation and care.

The first of these workshops will be held at the Sydney LTCS office, Level 24, 580 George Street Sydney on **Tuesday 31 May 2011** from 9.30am to 12.30pm. If you are interested in attending this workshop, email [Applications](#) and provide information on the name, venue and date of the workshop that you are interested in attending along with your details.

If this date is not suitable, please specify your interest as further dates will be set if there is sufficient interest expressed.

Bringing forward applications for lifetime participation

The Authority is sometimes asked if application for lifetime participation can be brought forward to occur before the two year period specified in the legislation and guidelines, for example, to facilitate early settlement of a CTP claim. The Authority is aware that a CTP claim cannot be settled before a decision about lifetime participation is made.

The Authority is willing to be flexible and consider early applications for lifetime participation on a case by case basis where all involved parties agree, in writing, that the assessment for lifetime participation can be brought forward and where the medical evidence is very clear that the person will not recover sufficiently that they may be excluded from the scheme at the two year point.

If you are a CTP insurer or a participant's legal representative, and you want to request that the Authority bring a lifetime application forward, please contact the participant's LTCS Coordinator in writing.

Appointment of Vocational Service Provider for Pilot Program

The Authority released an open public request for tender VR 2011 Early Access to Vocational Rehabilitation Services Pilot on Monday 24 January 2011. This was to select a vocational services provider to work in partnership with the Authority and NSW Spinal Cord Injury Units to implement and deliver the pilot program. The Authority received 7 applications of a high standard. All applications were assessed by an Evaluation Committee and the Executive Director has considered and endorsed the decision of the Evaluation Committee.

We are pleased to announce that **CRS Australia** has been selected and appointed as the successful applicant. The Authority is looking forward to working with the NSW Spinal Cord Injury Units and CRS Australia to implement this 2 year pilot program to enable early access to vocational rehabilitation services for all inpatients within the NSW Spinal Cord Injury units. More information about the pilot program will be available in future editions of the E-News. If you would like more information about this project please contact Jacqueline Scott on (02) 9394 1330 or send an email to jascott@lifetimecare.nsw.gov.au.

Revision of LTCS payment codes

The Authority is reviewing payment codes to reduce duplication, error and confusion occurring on requests, certificates and invoices. The proposed changes include adding some new codes for provider types and removing some service type codes that can be delivered by a range of providers. It is expected that these changes will reduce the frequency of errors occurring when codes that are submitted on requests, issued on certificates or recorded on invoices are different, resulting in unnecessary delays responding to requests and processing payments.

A sample of service providers have been directly approached to review the proposed code changes and provide feedback to the Authority. If you are interested in reviewing the proposed changes, please contact Annette Keay at akeay@lifetimecare.nsw.gov.au for a copy of the current draft. **Any feedback must be received by COB Friday 29 April 2011 to be considered.**

It is anticipated that advice on the revised codes will be distributed in June 2011 with changes commencing 1 July 2011.

Recruitment: LTCS Service Development & Review Officer

The Authority is re-advertising for a LTCS Service Development and Review officer for a 2 year position at the Parramatta office. Applications close on **Tuesday 26 April 2011**. For more information and to apply, go to the website www.jobs.nsw.gov.au and choose the organisation 'Compensation Authorities Staff Division'. For queries, contact Megan McDonald, Senior Service Development and Review Officer on (02) 9394 1304.

About the E-News

[Click here](#) to enter your details to receive future copies of this E-News. Subscribing to this newsletter is the best way of keeping up to date on the Scheme and opportunities where your organisation can have input. [Click here to unsubscribe](#)