



Mediation Training

Advanced Skills Training for Mediators

Trainer - Jim Cyngler

Preceding the National Mediation Conference, September 2008

Course description

Topics addressed in this workshop-based course include: understanding conflict patterns and dynamics, the mediator's approach to conflict, underlying premises & foundations of practice, identifying intervention opportunities, mediator responses and strategies, core skills, avoiding directiveness, integration of mediation with the legal process, power and fairness, and mediation ethics and mediation policy.

The curriculum and materials have been used widely to train mediators in Australia and overseas, including those in the United States Postal Service's award-winning workplace mediation program. There is a strong focus on simulations and coaching to develop practice skills.

Trainer: about Jim Cyngler

Jim Cyngler is a mediator and barrister who mediates primarily in the commercial, construction and property areas. An accredited mediator since 1992, Jim has conducted over 2000 mediations and regularly trains and coaches mediation in Australia and overseas. He has been involved in designing and implementing basic and advanced training for mediators. He is an associate of the American Institute for the Study of Conflict Transformation.

Who can take this workshop?

This three-day course is suitable for mediators who have an interest in developing their conflict interaction skills and for non-mediators wishing to acquire high level mediation skills. The course is not formally assessed.

Mediation Training:
Advanced Skills for Mediators

Date: 7 – 9 September 2008

Time: 9.00am – 5.00pm

Venue: Trinity College
230 Hampden Road
CRAWLEY, WA

Cost: \$1850.00 incl. GST.

Early bird discount if booking by
7 August 2008: \$1750.00 incl. GST.

Group booking discount available.

RSVP: by 25 August 2008

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Hawksburn VIC 3142



3 Day Advanced Mediation Training

7 – 9 September 2008

Name _____

Address _____

Email _____ Telephone _____ Date _____

Mail this form to: Jim Cyngler Consulting PO BOX 1075 Hawksburn VIC 3182

Bank Deposit to Stonten Pty Ltd BSB 013 304 Account Number 254758831

Cheque or Money Order addressed to Stonten Pty Ltd